

## ABOUT ME

I'm a product designer with a strong multidisciplinary background in information systems and user experience design. I'm well versed in understanding technical business problems and rely on designing human-centered solutions.

I'm aspiring to continue to empathize with users to fundamentally understand their emotional and physical experiences with a product. I'm passionate about designing for intuitive technologies to create seamless experiences in physical and digital products.

## EXPERIENCE

### Web Designer | Drexel University

Oct 2020 - March 2022

Designed and managed personal websites for Drexel professors using WordPress. Focused on front-end development and information architecture. Integrated plugins and custom fields for responsiveness. Worked one-on-one with users to ensure quality assurance.

### Digital Experience Designer | J.P. Morgan Chase & Co.

Sep 2019 - Mar 2020

Designed and developed websites for over 15 global stakeholders. Facilitated 10+ projects that were updated on a daily cadence. Managed 2 large site migrations into new design templates. Focused on front-end website architecture to enhance user experience. Conducted quality assurance prior to launch.

### IT Analyst | Day & Zimmermann

Sep 2018 - Mar 2019

Handled 10+ support tickets daily consolidating of hardware and software tasks. Worked with developers and technicians to determine root cause. Collaborated with IT department to test newly launched desktop products. Communicated with end-user to ensure task resolution.

## PROJECTS

### IPC Mobile App

Developed a robust education platform of 115 infectious diseases for healthcare providers of the Children's Hospital of Philadelphia. Focused on user environment and workflow to increase productivity.

### Venmo Redesign

Redesigned the Venmo mobile app with a strict focus on interaction design. Explored principles, process, and patterns to define structure and behavior of interactivity.

### Lyft Redesign

Implemented a stronger customer support foundation and ride data usage within the Lyft mobile app with a holistic consideration of users' experience. Focused on brand personality and content strategy.

## EDUCATION

### Drexel University 2017 - 2021

Bachelor's of Science in Information Systems  
User Experience Design and Interaction Design  
Human-Computer Interaction

### NYU Tandon School of Engineering 2022

UX Design for AR/VR Technologies

### Google 2022

UX Design & Research

## AWARDS + CERTIFICATIONS

IPC Mobile App Drexel 1<sup>st</sup> place Award

IPC Mobile App Communicator Award winner

## SKILLS

### DESIGN

User Experience Design  
User Interface Design  
Interaction Design  
Microinteraction Design  
Mobile + Web Design  
User Experience Research  
Wireframing  
Prototyping  
Usability Testing  
User Personas  
Storyboarding

### INFORMATION SYSTEMS

Front End Development  
Project Management  
Database Management  
Database Design  
ERD Design  
Data Mining  
Data Visualization  
Information Architecture  
Information Hierarchy  
Collaborative Computing  
Design Systems

## SOFTWARE

### DESIGN

Sketch  
Figma  
Flinto  
Adobe CC  
WordPress

### LANGUAGES

HTML  
CSS  
PHP  
SQL

### OTHER

MySQL Workbench  
Adobe Experience Manager  
Tableau  
Trello  
Jira

## RELEVANT COURSEWORK

### DESIGN

User Interface Design  
User Experience Design  
UXR Methods  
Interaction Design  
Human-Computer Interaction  
Human Factors Engineering

### INFORMATION SYSTEMS

Ubiquitous Computing  
Human-Centered Design Methods  
Social Aspects of Information Systems  
Software Project Management  
Social & Collaborative Computing  
Systems Analysis